

Natura Integrated Management System Policy

POL-05854 V5

Natura, **active in the Latin America markets**, aims to generate positive impact and value throughout its business chain, adopting the following commitments:

To strive for a sustainable growth, always seeking for quality of products and services, employee's health and safety, environment conservation and energy efficiency.

To provide **safe and healthy working conditions, aiming to prevent injuries and health problems related to work. The objective is to eliminate hazards, reduce risks and identify opportunities in our spaces and operations.**

To maintain a space for dialogue providing **consultation and effective participation of our employees and service providers.**

To promote **environmental protection, including pollution prevention** and the **reduction of environmental impacts.**

To develop energy efficiency practices and use alternative sources of renewable energy in operations and sites, providing **resources and information capable of promoting the implementation** of projects focused on this subject.

To comply with legislation and other requirements applicable to the organization for its products, processes and services, according to the principles voluntarily subscribed by the company.

To establish mechanisms of continuous improvement in the Integrated Management System, aiming at a systemic, robust, and sustainable model to promote Well-being Being Well.

SIN Scope of Certification

Site	ISO 9001:2015	ISO 14001:2015	ISO 22716:2007
Cajamar Brazil	RESEARCH, DEVELOPMENT AND MANUFACTURING OF COSMETICS, PERSONAL HYGIENE AND PERFUME PRODUCTS FOR DIRECT SALES.	RESEARCH, DEVELOPMENT AND MANUFACTURING OF COSMETICS, PERSONAL HYGIENE AND PERFUME PRODUCTS FOR DIRECT SALES.	MANUFACTURE OF COSMETICS, PERSONAL HYGIENE PRODUCTS AND PERFUMES.
Ecoparque Brazil	MANUFACTURING OF PERSONAL HYGIENE PRODUCTS FOR DIRECT SALES.	MANUFACTURING OF PERSONAL HYGIENE PRODUCTS FOR DIRECT SALES.	MANUFACTURE OF SOAPS FOR PERSONAL CARE.
Natura Nasp CD São Paulo Brazil	RECEIVES, DELIVERY AND CUSTOMER SERVICES OF COSMETICS, PERSONAL HYGIENE AND PERFUME PRODUCTS FOR DIRECT SALES.	-	-
HUB Itupeva Brazil	RECEIVES, STORES AND SHIPS OF COSMETICS, PERSONAL HYGIENE AND PERFUME PRODUCTS.	-	-
Moreno Argentina	INDUSTRIALIZACIÓN DE PRODUCTOS COSMÉTICOS, HIGIENE PERSONAL Y PERFUMERÍA.	INDUSTRIALIZACIÓN DE PRODUCTOS COSMÉTICOS, HIGIENE PERSONAL Y PERFUMERÍA.	MANUFACTURING OF COSMETIC, PERSONAL CARE, AND PERFUMERY PRODUCTS.
Celaya Mexico	INDUSTRIALIZACIÓN*, DISTRIBUCIÓN Y ENTREGA DE PRODUCTOS COSMÉTICOS, HIGIENE PERSONAL, FRAGANCIAS, HOGAR Y BIENESTAR. * Industrialización exclusivamente de productos cosméticos, higiene personal y fragancias.	INDUSTRIALIZACIÓN*, DISTRIBUCIÓN Y ENTREGA DE PRODUCTOS COSMÉTICOS, HIGIENE PERSONAL, FRAGANCIAS, HOGAR Y BIENESTAR. * Industrialización exclusivamente de productos cosméticos, higiene personal y fragancias.	ORDER PROCESSING, MANUFACTURING AND DISTRIBUTION OF COSMETICS, FRAGRANCES AND DRESSER ITEMS.